



**RCT Quarterly Meeting Agenda
May 21, 2020
Zoom Meeting**

https://zoom.us/webinar/register/WN_t2lcncT_SVW8p1NeIIN1xw

Thursday, May 21, 2020

- 11:30 a.m. Welcome and Introductions, Michael A. Ebbeler, Jr., Chair
- 11:45 a.m. VR Director's Report, Cheryl Fuller, Director, Vocational Rehabilitation Division
- 12:45 p.m. Quarterly Performance Measures Update Adam Leonard, TWC, Director of Operational Insight
- 1:45 p.m. Public Comment
- 2:00 p.m. Break
- 2:15 p.m. CSNA Town Hall Report, Lisa Cowart, Chair Customer Satisfaction & Needs Assessment Committee
- 2:30 p.m. Approve February Minutes
- 2:35 p.m. Round Table Discussion on COVID-19 And Its Effects on VR
- 3:30 p.m. Adjourn

Next RCT Meeting August 6-7, 2020

Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact RCT Coordinator (512) 936-3445 or by email at lisa.godwin@twc.state.tx.us at least two (5) working days prior to the meeting, so that appropriate arrangements can be made.

Persons with questions regarding agenda content should contact Lisa Godwin, RCT Coordinator at (512) 936-3445.