



**RCT Quarterly Meeting Agenda  
November 5-6, 2020  
Virtual Meeting  
Zoom**

**Thursday, November 5, 2020**

[https://zoom.us/webinar/register/WN\\_AFsX1h6ZREq0EIKsQRVd0w](https://zoom.us/webinar/register/WN_AFsX1h6ZREq0EIKsQRVd0w)

- 9:00 a.m. Welcome, Michael A. Ebbeler, Jr., Chair
- 9:10 a.m. Julian Alvarez III, Commissioner Representing Labor
- 9:20 a.m. Aaron Demerson, Commissioner Representing Employers
- 9:30 a.m. Chairman Bryan Daniel, Commissioner Representing Public
- 9:45 a.m. VR Director's Report, Cheryl Fuller
- 10:45 a.m. Break
- 11:00 a.m. Quarterly Performance Measures Update, Adam Leonard TWC, Director of Operational Insight
- 12:00 p.m. Public Comment
- 12:30 p.m. Lunch
- 1:30 p.m. Presentation on Deaf and Hard of Hearing, Emily Robinson, MS, Texas Education Agency, Department of Special Education Programs
- 2:00 p.m. Presentation on VR Services for Customers Who Are Deaf or Hard of Hearing, Jonas Schwartz
- 2:30 p.m. TWC Employer Relations, Melinda Paninski and Lisa Givens
- 3:00 p.m. Recess

## Friday, November 6, 2020

[https://zoom.us/webinar/register/WN\\_BXC7bM-qT5uJq8ZGo2IFsw](https://zoom.us/webinar/register/WN_BXC7bM-qT5uJq8ZGo2IFsw)

9:00 a.m. Welcome, Michael A. Ebbeler, Jr., Chair

9:05 a.m. Ed Serna, TWC Executive Director

9:15 a.m. RCT Committee Reports

- Customer Satisfaction & Needs Assessment, Lisa Cowart, Chair
- Education and Membership, Bobbie Hodges, Chair
  - Update RCT Members Training, Karen Stanfill
- Policy, Procedure & Personnel Development, Karen Stanfill Chair

10:15 a.m. Questions or Discussions on Liaison Reports (Reports are included in the binder and will not be read aloud.)

- CAP – Karen Stanfill
- PRN – Lisa Cowart
- SILC – Colton Read
- TEA – Vacant
- TWIC – Lindsey Geeslin

10:40 a.m. Council Business

- New Council Business
  - Approve August Minutes
- Budget Report
- Unfinished Council Business

12:00 a.m. Adjourn

*Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact RCT Coordinator (512) 936-3445 or by email at [lisa.godwin@twc.state.tx.us](mailto:lisa.godwin@twc.state.tx.us) at least two (5) working days prior to the meeting, so that appropriate arrangements can be made.*

*Persons with questions regarding agenda content should contact Lisa Godwin, RCT Coordinator at (512) 936-3445.*