



**RCT Quarterly Meeting Agenda
February 4-5, 2021
Virtual Meeting Via Zoom
See separate link for each day**

Thursday, February 4, 2021

https://zoom.us/webinar/register/WN_AE99I6-5Qp-1dBN1Rs9K7Q

9:00 a.m. Welcome, Michael A. Ebbeler, Jr. Chair

9:10 a.m. Julian Alvarez III, Commissioner Representing Labor

9:20 a.m. Chairman Daniel Commissioner Representing Public

9:30 a.m. VR Director's Report Cheryl Fuller

10:45 a.m. Break

11:00 a.m. Quarterly Performance Measures Update, Adam Leonard,
Director of Operational Insight

12:00 p.m. Public Comment

12:30 p.m. Aaron Demerson, Commissioner Representing Employers

12:45 p.m. Lunch Break

1:45 p.m. RCT Member Training, Karen Stanfill

2:30 p.m. Recess

Friday, February 5, 2021

https://zoom.us/webinar/register/WN_Mr33QjVXS52cbz5VUAJeXg

9:00 a.m. Welcome, Michael A. Ebbeler, Jr., Chair

9:15 a.m. RCT Committee Reports

- Customer Satisfaction & Needs Assessment, Lisa Cowart, Chair
- Education and Membership, Bobbie Hodges, Chair
- Policy, Procedure & Personnel Development, Karen Stanfill, Chair

10:15 a.m. Questions or Discussions on Liaison Reports (Reports are included in the binder and will not be read aloud.)

- CAP – Karen Stanfill
- CRP – Bobbie Hodges
- PRN – Lisa Cowart
- SILC – April Pollreisz
- TEA – Emily Robinson
- TWIC – Lindsey Geeslin

10:40 a.m. Council Business

- New Council Business
 - Approve November Minutes
- Budget Report
- Unfinished Council Business

12:00 p.m. Adjourn

Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact RCT Coordinator (512) 936-3445 or by email at lisa.godwin@twc.state.tx.us at least five (5) working days prior to the meeting, so that appropriate arrangements can be made.

Persons with questions regarding agenda content should contact Lisa Godwin, RCT Coordinator at (512) 936-3445.